

Barbara Reid

The challenge: To find Barbara effective equipment to allow her an active work and social life
The solution: The brilliant and versatile FM system – **Comfort Contego**
The benefits: A state of the art, discreet and effective personal amplification system that can amplify sound from the TV, telephone, speech and more

I knew Gordon Morris could help me find equipment to help me continue as a therapist.



“For the first time in 60 years I can hear the classical music I love without blasting my friends out of their seat”

Barbara’s story: needing a little more

The Contego helps me enjoy the world more fully. Much more than that, for the first time in 60 years I can hear people talking in another room, listen to the radio anywhere in my house, and hear the classical music I love without blasting my friends out of their seat. The sound quality is excellent.

Choosing the right system

I am perplexed that so few people seem to know about the Contego. The very knowledgeable man who supplies my hearing aid had no suggestions. The NHS clinic did not suggest it. Even the RNID were at a loss, although it was in their catalogue.

It makes me mad that people with hearing loss struggle against such overwhelming ignorance. There is also a lack of funding for research and help. Few people know that using the hands free/ speaker phone option on both land and mobile phones makes it possible for many profoundly deaf people to use an ordinary phone easily. This ignorance is not just among the public, so many of whom have difficulty hearing, but among professionals who should be offering accurate, up-to-date advice.

I found myself an ambassador for my disability, once I finally stopped trying to hide it. I have

spoken publicly about hearing impairment and run many courses while working with elderly people and found that generally people don’t have a clue about the disability.

I can’t tell you how many people have come up to me after talks and courses to seek advice about a wife, husband or elderly relative who ‘doesn’t have a problem’ and won’t wear a hearing aid. This causes immense stress and isolation. Now I shall spread the word about the Contego as well.

Improving performance

A friend of mine, a very lively and alert 93 year old who has even worse hearing than mine (I have a hearing loss between 85 and 95 decibels), tried my loan equipment. She was absolutely speechless. She lost so much of her hearing she could no longer understand the speech on TV. Listening to her radio required high volume and total attention, which can be exhausting at 93. Talking to more than one person was impossible for her. We both think this equipment is miraculous.

Why choose Gordon Morris Ltd.?

After speaking to Gordon Morris on the phone my hopes were raised that at last I had found someone who knew what I was talking about.



Gordon Morris Ltd. would like to thank Barbara Reid for her kind cooperation with this article and wishes her all the very best for the future.