

## Project Case Study

### ***Council Chamber, Yeovil (South Somerset District Council)***

**| The Challenge...**

To supply and install a system that could cater for a room that was being split into separate rooms.

**| The Solution...**

A Univox Super Loop System for each room which limits the overspill whilst producing a quality sound.

**| The Benefits...**

A quality, clear sound for hearing aid users in adjoining rooms.

*Gordon Morris Ltd supplied and installed systems that enabled two rooms to be used without the risk of overspill whilst ensuring confidentiality.*

#### **Improving Quality of Life**

Local authorities such as District Councils are in a real push to improve local amenities and the services provided to the public. This is not only to keep in line with standards set in terms of disabilities, but also to have a positive image on the local region and the services they provide.

South Somerset District Council (SSDC) has the vision 'to be an organisation consistently delivering an improving quality of life for all'. This links in well with providing people with hearing impairment a satisfactory service so they are able to hear and use local facilities. Enabling hearing aid users to hear clearly is improving their quality of life.

#### **Designing to meet requirements**

SSDC offer a number of services within its building, one of which is the use of council meeting rooms, which are required to be confidential and private, a normal induction loop system cannot offer this requirement. With the plan to split one room into two, resulting in two meeting rooms, a modern assistive hearing systems was required that not only provided quality sound, but one of which limited overspill so sound was not heard in the room connected. A Univox Super Loop System (SLS) is the perfect solution for this necessity.

An SLS system has 3-D controlled overspill (vertically and horizontally), therefore allows installation of loops in adjoining rooms without interfering with each other. Not only does it offer this confidentiality, it cancels out interference problems, not only from audio equipment but also metallic structures to the opposite phase system it has.

#### **Full service provided**

Gordon Morris Ltd not only supply assistive hearing equipment, a complete package from surveying your building right through to installation and aftercare, SSDC received this from Gordon Morris, who initiated a full design and installation offering, as Peter Biggenden describes 'an excellent service from a local company'. The SSDC can now have meetings within these council rooms with the confidence in the knowledge that the systems provided will provide hearing aid users an adequate service.

Gordon Morris Ltd would like to thank Peter Biggenden for his kind cooperation with this article and wishes everyone at South Somerset District Council the very best for the future.

To find out more about what they can offer visit: <http://www.southsomerset.gov.uk/>